

EUROPEAN PARTNERSHIP Designed by: Strategyzer AG The makers of Business Model Generation and Strategyzer

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INSTRUCTIONS		Designed for:		Designed by:	Date:	Version:
Key Partners	Key Activities	Value Proposition	ons 👜	Customer Relationships	Customer Segme	nts
 Key partners and suppliers to support the business model. Strategic alliances, joint ventures, partnerships. Supplier relationships, network partnerships. 	 Main activities to execute the business model. Production, marketing, distribution, customer service. Research and development, innovation. Key Resources Critical resources to deliver value proposition. Physical, intellectual, human, financial resources. Key assets and capabilities. 		t/service I features that tomer needs. oduct/service	 Types of relationships with customer segments. Personal assistance, self- service, automated service. Customer engagement and retention strategies. Channels Main channels to deliver value proposition. Direct and indirect channels. Online and offline channels. 	 Identify and list to customer segme Demographic cha age, gender, ince education. Behavioural trait habits, usage pa Psychographic characteristics: I values, interests 	ents. naracteristics: come, ts: buying atterns. lifestyle,
Cost Structure			Revenue Stream	ns	Į	Š

- Major costs involved in operating the business model.
- Fixed and variable costs.
- Cost optimization strategies.

- Primary ways to generate revenue.
- Different pricing models and sources.
- Recurring and transactional revenue streams.



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